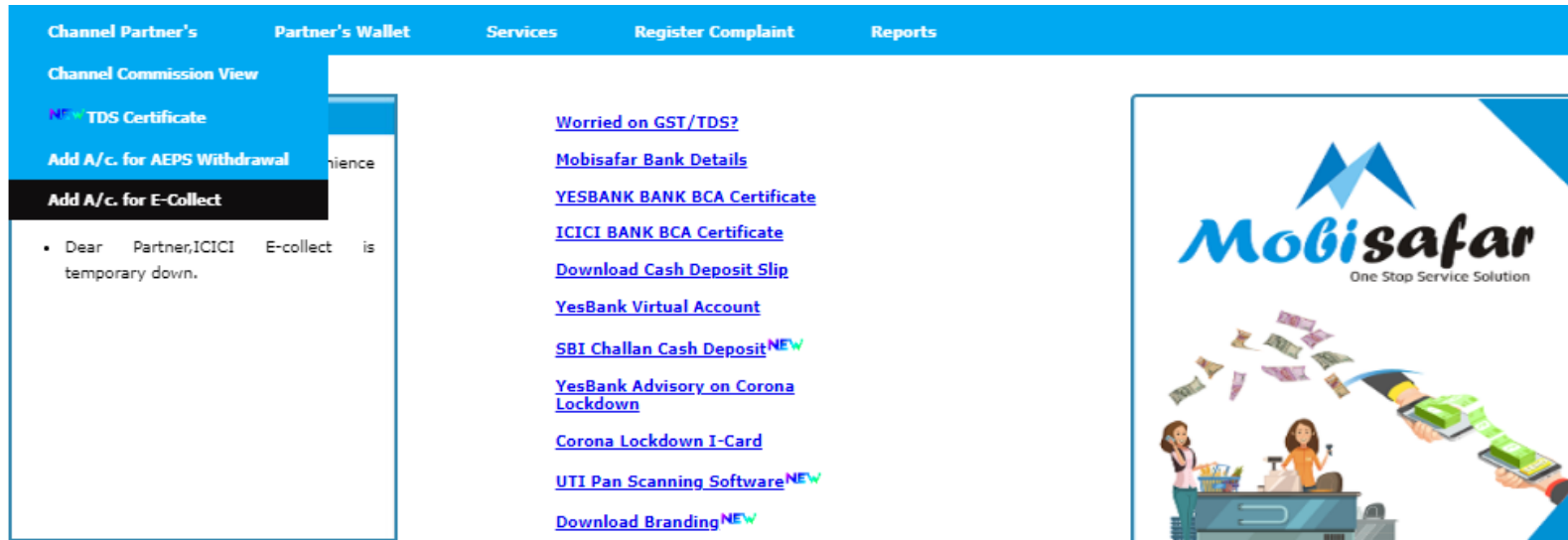


E-Collect (Top-up)

Step 1 : Go to Channel Partner's tab and Click Add A/c for E-Collect




The screenshot shows the Mobisafar Channel Partner's dashboard. The top navigation bar includes: Channel Partner's, Partner's Wallet, Services, Register Complaint, and Reports. A dropdown menu is open under 'Channel Partner's', showing options: Channel Commission View, TDS Certificate, Add A/c. for AEPS Withdrawal, and Add A/c. for E-Collect. The 'Add A/c. for E-Collect' option is highlighted. Below the dropdown, a message reads: 'Dear Partner, ICICI E-collect is temporary down.' To the right, a list of service links is displayed: [Worried on GST/TDS?](#), [Mobisafar Bank Details](#), [YESBANK BANK BCA Certificate](#), [ICICI BANK BCA Certificate](#), [Download Cash Deposit Slip](#), [YesBank Virtual Account](#), [SBI Challan Cash Deposit^{NEW}](#), [YesBank Advisory on Corona Lockdown](#), [Corona Lockdown I-Card](#), [UTI Pan Scanning Software^{NEW}](#), and [Download Branding^{NEW}](#). On the far right, there is a promotional banner for Mobisafar with the tagline 'One Stop Service Solution' and an illustration of a person at a counter with a hand holding a smartphone.

Step 2 : To add Bank details of MSD for self / for MSP - towards E-Collect in Mobisafar portal. Click on Add Account Details

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports
Add Account for E-Collect(Topup)				
User Code	<input type="text" value="MSP0042"/>			
Request From Date*	<input type="text" value="07/08/2020"/>	To Date*	<input type="text" value="07/08/2020"/>	
Status	<input type="text" value="--All--"/>			
Search	Add Account Details	Click Here to add account for Move to bank wallet		No. of Records:
No Record Found				

Step 3 : Fill bank details and upload bank proof

Channel Partner's	Partner's Wallet	Register Complaint	Reports
Add Account for E-Collect			
Note: Please enter all details correct to deposit via E-Collect.			
User Code	MSD0000	User Name	[REDACTED]
Shop Name			
Account Name*	<input type="text"/>	Account Number*	<input type="text"/>
Account Type*	--Select--	IFSC Code*	<input type="text"/>
Remarks	<input type="text"/>	Reject Reason	<input type="text"/>
Account Holder Relation	<input checked="" type="radio"/> Self <input type="radio"/> For MSP/MSD	UserCode	<input type="text"/> <input type="button" value="Search"/>
Cancel Cheque/Bank Statement(PNG/JPG/PDF)(Max-1MB)*	Choose file No file chosen		
Current Status			

 Mobisafar Services Private Limited
Customer Care No. from 9AM to 6PM: 0161-5015050(Mon-Sat) | Support care email: care@mobisafar.com | Emergency call: Contact your Area Manager

Note: If MSD is adding Bank details for MSP, valid bank proofs of MSP need to be uploaded. Also mention reason to add MSP bank details under Remarks column.

Process to add Virtual account in your net-banking

Step 1	Open your Net Banking & add Mobisafar E collect A/c as per below format		
Step 2	Follow process note for e collect A/C activation .Only Approved A/c amount will be accepted rest will be reversed		
	Note: Topup Request is not required for E-Collect. It will auto update in Mobisafar wallet		
	Try 100 Rs transaction to validate wallet update in first transaction		
BANK	Name	A/C No	IFSC
Yes Bank LTD	Mobisafar Services Private Limited	MSAFAR + Code	YESB0CMSNOC (5 th character is ZERO)
ICICI Bank LTD	Mobisafar Services Private Limited	MSAFAR + Code	ICIC0000106
<ul style="list-style-type: none"> ➤ For example – if MSP code is MSP0001, then account number would be MSAFARMSP0001 ➤ Similarly if MSD code is MSD0001, then account number would be MSAFARMSD0001 			
TAT			
BANK	IMPS/UPI	NEFT	RTGS
Yes Bank LTD	5 Mint To 15 Mints	1 To 2 Hours	5 Mint To 15 Mints
ICICI Bank LTD	15 To 30 Mints	2 To 2 Hours	15 To 30 Mints

Advisory

Advisory::

- Kindly enter bank details carefully and provide clear Image of valid bank proofs.
- Bank details will get approved within 24 hrs.
- **Do not add any third party bank accounts, else it will get rejected in system.** If you have transferred payments to our Virtual account through un-approved bank details, it will get rejected by our system and payment will get auto reversed to your respective bank account within 7 working days.
- **Most important - Kindly check account details status (whether approved/rejected) before transferring payment to our Virtual account.**
- **First payment of Rs.100 from your net-banking to Virtual account is mandatory, once account details approved in our system.**



THANK YOU

